LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

# »Office of Information & Technology
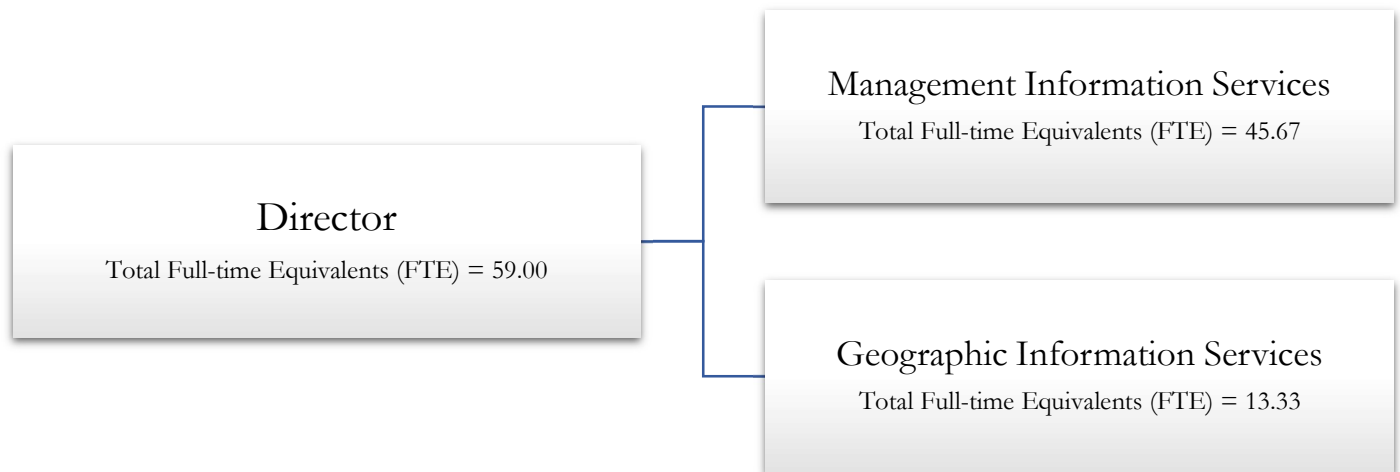## Index

LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

# » Office of Information & Technology
## Organizational Chart

**Director**
Total Full-time Equivalents (FTE) = 59.00

**Management Information Services**
Total Full-time Equivalents (FTE) = 45.67

**Geographic Information Services**
Total Full-time Equivalents (FTE) = 13.33

LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

# » Office of Information & Technology
## Executive Summary

The Office of Information and Technology (OIT) section of the Leon County FY 2026 Annual Budget is comprised of the Management Information Services (MIS) and Geographic Information Systems (GIS) divisions. The MIS and GIS divisions provide reliable and effective technology and telecommunications products and services, which enable County offices to fulfill their respective goals and missions.

Leon County follows an annually updated five-year planning cycle, as reflected in the LEADS/Strategic Plan Section. As part of the Leon LEADS Strategic Planning process, the OIT Business Plan communicates the continued alignment of the Board's strategic priorities and initiatives with the department's actions and performance measures. This is a road map and broad plan of action for accomplishing Board priorities and serves as a gauge for the department in measuring outcomes of the Strategic Plan.

## Highlights

New solutions include cyber security improvements, rolled out a new enterprise anti-virus solution at a savings of nearly $300,000, created a custom new agenda routing solution, created a retirement site for employees, collaborated on Library, Amtrak, SAO, and Court renovations, revamped the Citizens Connect application, upgraded the core routers, virtual server environment, and backup system, and many more. MIS continues to maintain a robust infrastructure and computing environment that supports over 2,500 users and nearly 10,000 devices at 82 sites, and a virtualized environment with over 700 servers and a storage environment of over 1 petabyte (over 1,000 terabytes).

Cyber security continues to be a top priority for OIT. OIT will continue to facilitate employee awareness trainings and maintain the many layers of protection from spam, viruses, and malware. Enhanced security monitoring has been implemented for the entire network, with special emphasis on the office of the Supervisor of Elections. Cloud computing is leveraged to augment technology needs for the Library's work order management system and the Office of Intervention & Detention Alternatives' (IDA) point-of-sale system, the Office of Human Services & Community Partnerships work order management system, HR's e-recruitment system, Parks and Recreation's reservation system, as well as many IT services for MIS. Application solutions provided by in-house staff include support of the Intranet and Internet websites; the County's Committee Tracking System; Justice Information System, and upgrades for the County's HR and Finance systems.

Efforts continue to grow O365 modules such as TEAMS, SharePoint, and One Drive for process improvements such as agenda processing, file sharing, and work collaboration.

As a joint City/County partnership, the Tallahassee/Leon County GIS (TLCGIS) program provides accurate, consistent, accessible, affordable, and comprehensive GIS data, GIS infrastructure, and GIS services to support the needs of Leon County and the City of Tallahassee as well as their citizens. The program supports 936 data layers and 87 web sites for 60 business units in the County and City which includes Public Works, the Planning Department, Tourism, the Property Appraiser, and Development Support & Environmental Management (DSEM). Additionally, GIS is integrated into the permitting systems for the City and the County, along with a shared portal for citizens and the building community for permitting information. TLCGIS supports WebEOC, a locally shared emergency incident tracking system, which is critical to the support efforts during and after storm and public safety events.

OIT continues to assist with the Real Time Crime Center networking and technology needs for the Leon County Sheriff's Office (LCSO). The Real Time Crime Center is a joint project with Leon County Sheriff, Tallahassee Police, FSU Police, and FDLE to monitor and provide real-time information to first responders in the field. OIT continues to provide support for the courts with the Justice Information System for criminal case management as well as the Jail Management System for the Sheriff's Office.

Leon County placed in the top ten of counties with populations of 250,000 – 499,999 for the past thirteen years and was awarded 8th place nationally and 1st place in Florida for the 2025 Digital Counties Survey Award from the National Association of Counties (NACo), in partnership with the Republic's Center for Digital Government.

LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

# »Office of Information & Technology
## Business Plan

## MISSION STATEMENT

The mission of the Leon County Office of Information and Technology is to provide reliable and effective technology and telecommunications solutions and services to county agencies to enable them to fulfill their missions in serving the citizens of Leon County.

## STRATEGIC PRIORITIES

| QUALITY OF LIFE |
| --- |
| Q1 - Maintain and enhance our parks and recreational offerings and green spaces. |
| Q2 - Provide relevant and essential offerings thorough our libraries and community centers which promote literacy, life-long learning, and social equity. |
| Q3 - Provide essential public safety infrastructure and services while supporting early intervention and prevention strategies. |
| Q5 - Promote livability, health and sense of community by supporting strong neighborhoods, enhancing mobility, encouraging human scale development, and creating public spaces for people of all ages. |

| GOVERNANCE |
| --- |
| G1 - Sustain a culture of transparency, accessibility, accountability, civility, and the highest standards of public service. |
| G3 - Inform and engage citizens through multiple outreach platforms to ensure consistent, high-value, transparent communication on our most important issues. |
| G5 - Exercise responsible stewardship of County resources, sound financial management, and ensure that the provision of services and community enhancements are done in a fair and equitable manner. |

## STRATEGIC INITIATIVES

### QUALITY OF LIFE

1. (Q5) Develop an interactive community web-based tool that documents planned improvements, tracks investments, and identifies enhancement strategies for the North Monroe Corridor area. (2023-57)

### GOVERNANCE

1. (G3) Develop a touch-screen kiosk at the County Courthouse showcasing "200 Years of Representation and Progress" highlighting current and past County officials, significant County achievements/projects by decade, and a historical overview of Leon County. (2023-66)

2. (G3) Upgrade the Citizens Connect mobile application to ensure the best user experience and technical reliability for the next 10 years of readiness. (2024-77)

3. (G5) Begin implementing next generation 9-1-1 technology and infrastructure to ensure regional connectivity, call taker functionality, and the most resilient infrastructure during future disasters. (2024-78)

4. (G3) Launch a digital public noticing portal for use by Leon County Government, the City of Tallahassee, and other local governments that aims to enhance transparency, accessibility, and engagement in civic matters by providing a centralized platform for public announcements. (2024-79)

5. (G3) Launch a comprehensive overhaul of the County's website, featuring a modern user-friendly and intuitive design, connecting citizens with County services and information. (2024-80)

# ACTIONS
## QUALITY OF LIFE

1. Developed an interactive community web-based tool which documents planned improvements, tracks investments, and identifies enhancement strategies for the North Monroe Corridor area. (Complete)

## GOVERNANCE

1. a) Convening County, State, and community partners to explore history in alignment with other ongoing bicentennial activities. (Complete)

   b) Performed necessary archival research with local and County experts for names, dates, and photographs to be displayed in touch-screen kiosk showcasing "200 Years of Representation and Progress". (Complete)

2. Selected a framework, designed look and feel, and developed a prototype to upgrade and improve the Citizens Connect mobile application. (In Progress)

3. a) Board approved a five-year contract with NGA 911, L.L.C. for the implementation of the County's Next Generation 9-1-1 (NG911) System that will offer new dispatch capabilities including utilization of GIS to pinpoint caller location, reduction in call transfers, and the ability for texts, photos, and video to be sent to dispatchers. (In Progress)

   b) Accepted a $2.24 million Next Generation 911 (NG-911) grant from the Florida Department of Management Service to fund the County's initial upgrades to the new cloud-based NG-911 system. The County plans to complete the transition to the new, internet-based 911 network in early 2026. (In progress)

4. The County's new digital public noticing system was launched which now allows citizens to access certain County advertisements and legal notices centrally on the County's webpage. (Complete)

5. Improved and redesigned the County's website to provide citizens with intuitive access to information on the County's wide array of services and programs. (Complete)

# LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

## »» Office of Information and Technology

| Budgetary Costs | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Personnel Services | 6,551,137 | 7,224,692 | 7,672,640 | - | 7,672,640 | 7,907,733 |
| Operating | 4,662,954 | 5,299,904 | 5,646,191 | 429,354 | 6,075,545 | 6,555,640 |
| Capital Outlay | 15,168 | - | - | - | - | - |
| Total Budgetary Costs | 11,229,260 | 12,524,596 | 13,318,831 | 429,354 | 13,748,185 | 14,463,373 |

| Appropriations | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Management Information Services | 9,148,863 | 10,146,096 | 10,910,851 | 418,081 | 11,328,932 | 11,919,053 |
| Geographic Information Systems | 2,080,396 | 2,378,500 | 2,407,980 | 11,273 | 2,419,253 | 2,544,320 |
| Total Budget | 11,229,260 | 12,524,596 | 13,318,831 | 429,354 | 13,748,185 | 14,463,373 |

| Funding Sources | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| 001 General Fund | 11,229,260 | 12,524,596 | 13,318,831 | 429,354 | 13,748,185 | 14,463,373 |
| Total Revenues | 11,229,260 | 12,524,596 | 13,318,831 | 429,354 | 13,748,185 | 14,463,373 |

| Staffing Summary | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Geographic Information Systems | 14.66 | 13.33 | 13.33 | - | 13.33 | 13.33 |
| Management Information Services | 43.34 | 44.67 | 45.67 | - | 45.67 | 45.67 |
| Total Full-Time Equivalents (FTE) | 58.00 | 58.00 | 59.00 | - | 59.00 | 59.00 |

# LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

**》》 Office of Information and Technology**

## Management Information Services Summary

| Budgetary Costs | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Personnel Services | 5,021,961 | 5,476,503 | 5,896,809 | - | 5,896,809 | 6,075,538 |
| Operating | 4,122,556 | 4,669,593 | 5,014,042 | 418,081 | 5,432,123 | 5,843,515 |
| Capital Outlay | 4,347 | - | - | - | - | - |
| Total Budgetary Costs | 9,148,863 | 10,146,096 | 10,910,851 | 418,081 | 11,328,932 | 11,919,053 |

| Appropriations | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Management Information Services (001-171-513) | 8,911,931 | 9,876,991 | 10,632,910 | 442,081 | 11,074,991 | 11,658,764 |
| Public Safety Complex Technology (001-411-529) | 236,932 | 269,105 | 277,941 | (24,000) | 253,941 | 260,289 |
| Total Budget | 9,148,863 | 10,146,096 | 10,910,851 | 418,081 | 11,328,932 | 11,919,053 |

| Funding Sources | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| 001 General Fund | 9,148,863 | 10,146,096 | 10,910,851 | 418,081 | 11,328,932 | 11,919,053 |
| Total Revenues | 9,148,863 | 10,146,096 | 10,910,851 | 418,081 | 11,328,932 | 11,919,053 |

| Staffing Summary | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Management Information Services | 41.84 | 43.17 | 44.17 | - | 44.17 | 44.17 |
| Public Safety Complex Technology | 1.50 | 1.50 | 1.50 | - | 1.50 | 1.50 |
| Total Full-Time Equivalents (FTE) | 43.34 | 44.67 | 45.67 | - | 45.67 | 45.67 |

LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

# »Office of Information & Technology

## Management Information Services (001-171-513)

| Goal | The goal of Management Information Services (MIS) is to serve end users with continually improved, efficient, cost-effective technology and telecommunications products, services, and information so that customers are totally satisfied and able to fulfill their missions. |
|---|---|
| Core Objectives | 1. Provide technology infrastructure and support for the County, the Consolidated Dispatch Agency, Public Safety Complex, Medical Examiner, other County Constitutional Officers (Sheriff, Elections, Tax Collector, and Property Appraiser), and Article V agencies (Courts, State Attorney, Public Defender, Clerk, and Guardian Ad Litem). <br> 2. Provide and maintain county network connectivity for all buildings and offices of the County, Constitutional Officers, Article V agencies and the 2nd Judicial Circuit courtrooms and detention centers in Gadsden, Wakulla, Jefferson, Franklin, and Liberty counties. <br> 3. Provide and maintain Internet and wireless access for employees within County facilities, and wireless access for the public in the Courthouse, main and branch libraries, park facilities, community centers, and other County facilities. <br> 4. Provide for mobile office services to Building Inspection, Public Works Operations, Animal Control, Emergency Medical Services (EMS), Facilities, and other field workers. Also, support the agenda process with iPads and paperless agendas and expand field use of work order systems. <br> 5. Maintain network file systems, storage, and provide system security firewalls, SPAM and virus protection. <br> 6. Provide telephone and voice mail services for the County and the Supervisor of Elections, the Public Defender and State Attorney offices, Guardian Ad Litem, the Property Appraiser's Office, the Tax Collector's Office, the Sheriff's Office, Court Administration, and the Clerk's Office. <br> 7. Provide e-mail services for the County, Constitutional Officers (except Property Appraiser) and Article V agencies. <br> 8. Support and provide connectivity and apps for over 1,100 mobile devices such as smart phones and tablets. <br> 9. Operate the central data center and a disaster recovery site, support and maintain over 50 physical servers and over 700 servers within a virtualized infrastructure environment, provide backup and restoration management, disaster recovery and business continuity services. <br> 10. Support, maintain, and replace over 3,000 devices such as laptops, tablets, printers, personal computers, and desktop software (Microsoft Office Suite) for the County, Constitutional Officers, Article V agencies, and the public systems within the library facilities. <br> 11. Develop, maintain and enhance the inter-agency Criminal Justice Information System (JIS) for the justice community. The JIS supports the Clerk's Office, the Courts, State Attorney, Public Defender, Sheriff's Office, Probation and Supervised Pretrial Release. <br> 12. Develop, maintain and enhance the Jail Management Information System as well as case management and work release management software applications for Probation, Supervised Pretrial Release, and the Sheriff's Office. <br> 13. Maintain the pawnshop network system, an award-winning system, which is currently being used by more than 30 Florida and Georgia counties. <br> 14. Provide technical support to the Supervisor of Elections at all voting locations for all elections. <br> 15. Develop and maintain web services (including an Intranet for the County; websites for the County, Court Admin, Tax Collector, Supervisor of Elections, State Attorney, County Medical Examiner, and the Tourist Development Council) and online web applications (such as Board meetings, workshops, agendas, calendars, job applications, customer problem reporting, permitting, online Purchasing, Summer Youth applications, Library Services, Volunteer Services, Parks Reservations, Have a Hurricane Plan, and the Emergency Information Portal). Provide for mobile versions of the website for smart devices. <br> 16. Support, maintain, and upgrade work order management systems, including Banner (Finance, Purchasing, Human Resources, and Payroll), Infor (Public Works, Facilities Mgmt., MIS), Animal Control, Faster (Fleet), Paradigm (Landfill), Halogen E-Appraisal (Human Resources), Permits and Enforcement Tracking Software (DSEM), E-Pro and Telestaff (EMS), Cycom (County Attorney's Office) and SIRSI (Library). Continue to collapse single work order management systems into the enterprise Infor system, as appropriate. <br> 17. Develop and support specialized applications for Human Resources (electronic timesheets, e-recruitment, onboarding, compensation, employee benefits, and the Florida Retirement System) and the Office of Management and Budget (budget modeling support). <br> 18. Implement electronic document management through Project Dox and/or AppXtnder for Public Works, Animal Control, Engineering, DSEM Divisions, Human Resources, HSCP Divisions, the County Attorney's Office, the Office for Intervention and Detention Alternatives, and other divisions or offices as they become ready. <br> 19. Provide technology, telecommunications, and A/V support for the Public Safety Complex. <br> 20. Develop and support visualization solutions through digital signage for the Libraries and Facilities. <br> 21. Provide, maintain, and support secure telecommuting solutions for Leon County Government, Court Administration, Public Defender, State Attorney, Elections, and Tax Collector. <br> 22. Design and maintain permitting system solution for DSEM to allow efficient processing of building, developmental, and environmental permits. <br> 23. Provide teleconferencing solutions for Leon County Government. |

# »» Office of Information & Technology

## Management Information Services (001-171-513)

| | |
|---|---|
| **Statutory Responsibilities** | Florida State Constitution under Article V (Judiciary), Section 14 (Funding) requires provision of communications services, existing radio systems, and existing multi-agency criminal justice information systems for the Trial Courts (Court Administration and the Clerk of the Court), the State Attorney, and the Public Defender within the Second Judicial Circuit. |
| **Advisory Board** | The Criminal Justice Coordinating Council is the executive steering committee for the Justice Information System. Internally, the Justice Information Systems Agreement of 2001, re-ratified in January 2007, by the Criminal Justice Coordinating Council, governs the responsibilities and expectations of the multi-agency criminal justice system called JIS. |

### Benchmarking

| Strategic Priorities | Benchmark Data | Leon County | Benchmark (Median Values for City/County Sector) |
|---|---|---|---|
| 🏅 | Average number of users per MIS Full Time Equivalent (FTE) (2,500 users/45 MIS Staff) | 56:1 | 45:1[1] |
| 🏅 | Average number of Devices per Information Technician (IT Staff) (10,000/45 MIS Staff) | 222:1 | 70:1 |
| 🏅 | IT Operational Spending per User ($13,748,185/2,500) | $5,499 | $6,140[1] |
| 🏅 | Total IT Spending (Operating and CIPs) as Percentage of Budget (CIP: 5,995,499+ 13,748,185=19,743,684/$401,518,304) | 4.9% | 3.9%[1] |
| 🏅 | Number of Network Sites | 82 | 32 |

**Benchmark Sources:**
1. Computer Economics, a service by Avasant Research, IT Spending and Staffing Benchmarks, 2022/2023.

### Performance Measures

| Strategic Priorities | Performance Measures | FY 2023 Actual | FY 2024 Actual | FY 2025 Estimate | FY 2026 Estimate |
|---|---|---|---|---|---|
| 🏅👥 | Average number of e-mails processed each month (millions)[1] | 2.68 | 3.40 | 3.00 | 3.00 |
| 🏅 | Approximate percentage of valid e-mails (balance after malware/viruses trapped)[2] | 83% | 76% | 80% | 78% |
| 🛝📋 | Average monthly visits to Leon County website[3] | 348,257 | 284,993 | 292,000 | 295,000 |
| 🏅 | Percent of help calls completed the same day (8,721/11,465 calls)[4] | 75% | 74% | 81% | 70% |
| 🏅 | Number of new applications/services deployed[5] | 46 | 32 | 20 | 15 |

Notes:
1. The average number of emails is projected to stay approximately the same in FY 2025 and FY 2026.
2. In FY 2025, 80% of emails are projected to be identified as valid.
3. Visits to the website for FY 2025 increased due to additional traffic overall, possibly due to the Bicentennial celebration activities.
4. The percentage of help calls completed the same day is estimated to remain consistent in FY 2025 and FY 2026.
5. In FY 2025, MIS implemented new applications that include support for a new enterprise anti-virus solution, created a custom new agenda routing solution, revamped the Citizens Connect application, upgraded the core routers, virtual server environment, and backup system, and many more. FY 2026 is anticipated to decrease as long-term projects such as review of the County's ERP system begins. These type of projects can take several years for full implementation

# LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

## ›››  Office of Information and Technology

### Management Information Services - Management Information Services (001-171-513)

| Budgetary Costs | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Personnel Services | 4,858,589 | 5,307,270 | 5,718,740 | - | 5,718,740 | 5,891,121 |
| Operating | 4,048,995 | 4,569,721 | 4,914,170 | 442,081 | 5,356,251 | 5,767,643 |
| Capital Outlay | 4,347 | - | - | - | - | - |
| Total Budgetary Costs | 8,911,931 | 9,876,991 | 10,632,910 | 442,081 | 11,074,991 | 11,658,764 |

| Funding Sources | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| 001 General Fund | 8,911,931 | 9,876,991 | 10,632,910 | 442,081 | 11,074,991 | 11,658,764 |
| Total Revenues | 8,911,931 | 9,876,991 | 10,632,910 | 442,081 | 11,074,991 | 11,658,764 |

| Staffing Summary | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Oracle Enterprise Architect | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Chief Info. Officer (CIO) | 0.67 | 0.67 | 0.67 | - | 0.67 | 0.67 |
| IT Coordinator - Work Order & EDMS | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| IT Coordinator-Technical Services | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| IT Coordinator-Administrative Services | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Director of Applications & Development | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Public Safety Applications Manager | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| IT Coordinator-Web Development | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Director of IT Operations | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| IT Coordinator-Systems | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Applications Systems Analyst III | 3.00 | 3.00 | 4.00 | - | 4.00 | 4.00 |
| Network Systems Analyst | 0.50 | 0.50 | 0.50 | - | 0.50 | 0.50 |
| Applications Systems Analyst | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| IT Technical Support Specialist II | 5.00 | 5.00 | 4.00 | - | 4.00 | 4.00 |
| Network Systems Analyst I | 1.00 | 1.00 | - | - | - | - |
| Applications Systems Analyst | 1.00 | 1.00 | - | - | - | - |
| Applications Systems Analyst I | 1.00 | 2.00 | 3.00 | - | 3.00 | 3.00 |
| Applications Systems Analyst II | 6.00 | 5.00 | 4.00 | - | 4.00 | 4.00 |
| Network Systems Analyst II | 4.00 | 5.00 | 6.00 | - | 6.00 | 6.00 |
| Network Systems Analyst III | 3.00 | 3.00 | 4.00 | - | 4.00 | 4.00 |
| IT Technical Support Specialist I | 1.00 | 1.00 | 2.00 | - | 2.00 | 2.00 |
| OIT Financial Analyst | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Senior IT Technical Support Specialist | 2.00 | 2.00 | 2.00 | - | 2.00 | 2.00 |
| Senior IT Technical Support Specialist Mobile Services | 1.00 | 1.00 | - | - | - | - |
| Cyber Security Manager | 0.67 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| IT Coordinator-Network | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Senior Administrative Associate - OIT | - | - | 1.00 | - | 1.00 | 1.00 |
| Total Full-Time Equivalents (FTE) | 41.84 | 43.17 | 44.17 | - | 44.17 | 44.17 |

The major variances for the FY 2026 Management Information Services (MIS) budget are as follows:

Increases to Program Funding:

1. Costs associated with increases in the County's portion of retirement rates passed by the Florida Legislature, health insurance premium rates, workers' compensation costs, and funding for 5% raises for all employees.

2. Personnel costs associated with the realignment of a Public Works Maintenance Technician position to a Senior Administrative Associate position in MIS.

3. Inflationary costs associated with contractual services and repair and maintenance for workplace applications, financial management software, system backup, email archiving, and cybersecurity incident response services.

# LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

## 》》 Office of Information and Technology

### Management Information Services - Public Safety Complex Technology (001-411-529)

| Budgetary Costs | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Personnel Services | 163,372 | 169,233 | 178,069 | - | 178,069 | 184,417 |
| Operating | 73,561 | 99,872 | 99,872 | (24,000) | 75,872 | 75,872 |
| Total Budgetary Costs | 236,932 | 269,105 | 277,941 | (24,000) | 253,941 | 260,289 |

| Funding Sources | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| 001 General Fund | 236,932 | 269,105 | 277,941 | (24,000) | 253,941 | 260,289 |
| Total Revenues | 236,932 | 269,105 | 277,941 | (24,000) | 253,941 | 260,289 |

| Staffing Summary | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Network Systems Analyst | 0.50 | 0.50 | 0.50 | - | 0.50 | 0.50 |
| Network Systems Analyst I | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Total Full-Time Equivalents (FTE) | 1.50 | 1.50 | 1.50 | - | 1.50 | 1.50 |

The Public Safety Complex (PSC) officially opened in July 2013. The PSC budget is jointly funded 50/50 with the City of Tallahassee. The budget presented here shows 100% of the costs of the PSC Technology; the City's share is reflected as an offsetting revenue.

The major variances for the FY 2026 Public Safety Complex Technology budget are as follows:

Increases to Program Funding:
1. Costs associated with increases in the County's portion of retirement rates passed by the Florida Legislature, health insurance premium rates, workers' compensation costs, and funding for 5% raises for all employees.

Decreases to Program Funding:
1. Through the Leon LEADS structure, other operating costs savings in the amount of $24,000 to maximize organizational efficiencies.

LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

# »Office of Information & Technology

## Geographic Information Systems (001-421-539)

| Goal | The goal of the Tallahassee-Leon County GIS is to work in partnership with county agencies to provide accurate, consistent, accessible, affordable, and comprehensive GIS data, GIS infrastructure, and GIS services to support the unique business needs of Leon County and the citizens we serve. |
|---|---|
| Core Objectives | 1. Development and management of high-accuracy planimetric and topographic basemap data.<br>2. Creation, compilation, access and distribution of derived and thematic GIS data.<br>3. Manage the overall quality and integrity of departmental GIS data.<br>4. Provide access to GIS analytical tools.<br>5. Integrate GIS technology, service and support into the business processes of government.<br>6. Identify additional sources of GIS data to support government activities and services. |
| Statutory Responsibilities | Florida Statute 7 – County Boundaries: Section 7.37 – Leon County ; Florida Statute 101 – Voting Methods & Procedures: 101.001 – Precincts and polling places, boundaries; Florida Statutes 163 – Intergovernmental Programs: Section 163.2511-163.3248 – Growth Policy; County and Municipal Planning; Land Development Regulation, Section 163.330-163.403 – Community Redevelopment, Section 163.501-163.526 – Neighborhood Improvement Districts, Section 163.565-163.572 – Regional Transportation Authorities; Florida States 166 – Municipalities: Section 166.231 – Public service tax; Florida Statutes 192 – Taxation: General Provisions, Non-ad Valorem; Florida Statutes 193 – Assessments: Section 193.023 – Property Appraiser's requirement established to provide or pay for other certified aerial imagery at FDOR specifications every three years., Section 195.002 – Property Appraiser and use of Aerial Imagery in Inspections; Florida Statute 202 – Communications Services Tax simplification Law: Section 202.19 Local Communications Tax; Florida Statute 472 – Land Surveying and Mapping: Section 472.027 – Minimum technical standards for surveying and mapping; City of Tallahassee Environmental Ordinance; Leon County Environmental Management Act; Local Comprehensive Plan; Interlocal Agreement for a Geographic information System, May 16, 1990; Senate Bill 360 |
| Advisory Board | GIS Executive Committee, GIS Steering Committee, Permit Enforcement & Tracking System (PETS) Steering Committee, GIS Development Team, PETS Development Team, Addressing Steering Committee, Local Mitigation Strategy Committee (LMS). |

### Benchmarking

| Strategic Priorities | Benchmark Data | Leon County | Benchmark |
|---|---|---|---|
| | Number of Business Units that use GIS | 60 | 36 (Average) |
| | Number of Layers of Data Maintained | 933 | 420 |
| | Number of Web Sites and Custom Applications | 214 | 7 |

*Benchmark Source: 2018 Poll of selected Florida counties.*

### Performance Measures

| Strategic Priorities | Performance Measures | FY 2023 Actuals | FY 2024 Actuals | FY 2025 Estimate | FY 2026 Estimate |
|---|---|---|---|---|---|
| | Provide customer response to system and software requests within (1) hour 100% of the time[1] | 95% | 95% | 95% | 95% |
| | Increase GIS internet applications, services and downloadable files by 20% annually[2] | 20% | 20% | 20% | 20% |
| | Provide maintenance of base map components per schedule matrix, as required[3] | 100% | 100% | 100% | 100% |
| | Layers of data maintained (such as aerial photography; addressing; streets; building footprints, hydrography; elevation; flood zones; land use and zoning, subdivisions; easements)[4] | 918 | 933 | 933 | 940 |
| | Published web services[5] | 3,160 | 3,001 | 2,227 | 2,327 |

Notes:
1. TLCGIS continues to be responsive to the needs of its customers to ensure a rapid and effective response to the County, City, and Property Appraiser's Office.
2. Internet based applications increase with every new project. TLCGIS continues to include additional layers of data to the open data download portal to best meet customer needs.
3. TLCGIS continues to maintain the base-map components and the associated derivative products while constantly seeking increased value in product and technology advances.
4. The number of data layers maintained varies from year to year; older data layers are consolidated, and new data layers are created. In FY 2025, additional base map layers were delivered by the vendor, as well as other new efforts initiating additional layer creation. Additional growth is forecasted for FY 2026, based on anticipated projects and growth in data sets. GIS also receives new data each year from aerial photography vendors.
5. The decrease in FY 2024 is associated with user cleanup and reorganizing data. GIS also redesigned how the data is managed for initial damage assessments, resulting in a more efficient and cleaner method. This metric correlates with the number of layers maintained and is influenced by the number of projects and users.

# LEON COUNTY FISCAL YEAR 2026 ADOPTED BUDGET

## »» Office of Information and Technology

### Geographic Info. Systems (001-421-539)

| Budgetary Costs | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| Personnel Services | 1,529,176 | 1,748,189 | 1,775,831 | - | 1,775,831 | 1,832,195 |
| Operating | 540,399 | 630,311 | 632,149 | 11,273 | 643,422 | 712,125 |
| Capital Outlay | 10,821 | - | - | - | - | - |
| Total Budgetary Costs | 2,080,396 | 2,378,500 | 2,407,980 | 11,273 | 2,419,253 | 2,544,320 |

| Funding Sources | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| 001 General Fund | 2,080,396 | 2,378,500 | 2,407,980 | 11,273 | 2,419,253 | 2,544,320 |
| Total Revenues | 2,080,396 | 2,378,500 | 2,407,980 | 11,273 | 2,419,253 | 2,544,320 |

| Staffing Summary | FY 2024 Actual | FY 2025 Adopted | FY 2026 Continuation | FY 2026 Issues | FY 2026 Budget | FY 2027 Budget |
|---|---|---|---|---|---|---|
| GIS Coordinator | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Chief Info. Officer (CIO) | 0.33 | 0.33 | 0.33 | - | 0.33 | 0.33 |
| Applications Systems Analyst III | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| GIS Project Manager | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| GIS Specialist II | 1.00 | 1.00 | 2.00 | - | 2.00 | 2.00 |
| GIS Oracle Database Administrator | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Network Systems Analyst I | 1.00 | | - | - | - | - |
| Applications Systems Analyst I | 3.00 | 3.00 | 3.00 | - | 3.00 | 3.00 |
| Applications Systems Analyst II | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| GIS Specialist I | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| GIS Integration Specialist | 1.00 | 1.00 | 1.00 | - | 1.00 | 1.00 |
| Cyber Security Manager | 0.33 | - | - | - | - | - |
| GIS Specialist III | 2.00 | 2.00 | 1.00 | - | 1.00 | 1.00 |
| Total Full-Time Equivalents (FTE) | 14.66 | 13.33 | 13.33 | - | 13.33 | 13.33 |

The Geographic Information Systems budget is jointly funded 50/50 with the City of Tallahassee. The budget presented here shows 100% of the costs of the Geographic Information Systems program; the City's share is reflected as an offsetting revenue.

The major variances for the FY 2026 Geographic Information Systems (GIS) budget are as follows:

Increases to Program Funding:
 1. Costs associated with increases in the County's portion of retirement rates passed by the Florida Legislature, health insurance premium rates, workers' compensation costs, and funding for 5% raises for all employees.
 2. Inflationary costs associated with repair and maintenance for workplace applications, software, and AI modeling.